

Dear Friends and Loyal Guests:

We are happy to announce the re-opening of Lake Austin Spa Resort and excited to once again welcome you to our award-winning intimate resort on beautiful Lake Austin. For those of you who have called and written to us checking on how we are doing and when we will be open again, we thank you for all your support.

We know the world has changed. Now more than ever, we offer our guests a sanctuary, where you can relax and rejuvenate with peace of mind. Our intimate 19-acre hideaway has only 40 rooms, all opening to nature and most offering a private canopied front porch and/or a walled garden. More important than ever, we continue to allow only our registered guests, employees and service vendors on the property.

All aspects of your stay, from our dining experience options to our activities, programming and spa treatments, have been re-thought to address today's health and safety guidelines. We have, for instance, made it easy for you to dine al fresco, in locations such as the Lakeside Arbor or on your private porch, with personal picnic baskets.

While it has been a challenge not seeing and serving our guests, we have attempted to use the time off constructively. You will find that we have enhanced our cleaning and safety practices and protocols to align with the highest standards and latest recommendation from healthcare authorities. To learn more about our Safety Standards, please visit the <u>FAQ</u> section on this website.

We have also completed our extensive renovation and refurbishment throughout the property. So, now it's time to welcome you to Lake Austin Spa Resort, where wellness meets the water.

Janis Clapoff

Managing Director